

Examples of Quantifiable Comments

1. From 7:05 to 7:20, carrier cased 330 letter size pieces at 22 letters a minute into an empty case. From 7:20 to 7:40 carrier cased 250 letter-size mixed pieces at 12.5 pieces per minute because he picked up less than 2 inches of letters 11 times, tapped the mail on the ledge each time, and then carefully placed the letter into the case by sliding letter from front of shelf until letter was carefully placed into case. Carrier used 10 seconds each time he picked up a handful of letters. From 7:20 to 7:40, carrier would have saved 01 minute had he picked up a full handful each time. Lost time is 6×10 seconds = 60 seconds or 1 min. Tapping and placing letters improperly cost 02 seconds each piece. Time loss (250×02 seconds = 500 seconds or 8 minutes 33 seconds).
2. Carrier dumped 3.5' of letters on ledge and then dumped 2.0' of letters on top of the previous letters. While casing, carrier was unable to case letters directly into lowest shelf and lost 3 minutes with extra handling. Ninety pieces went to the bottom shelf which carrier had to make extra motion to case letter costing 2 seconds each time. Lost time ($90 \times .02 = 180$ seconds or 3 minutes).
3. Carrier loaded tray of letters on ledge, stamps right side up and to the right. Improper loading of trayed letters, pulled letters out of tray, should have turned tray over on carrier ledge. Had to shift every handful of letters to case properly lost 4 seconds per handful ten times. Lost time (10×4 seconds = 40 seconds).
4. Carrier clocked in, went to keyboard to obtain keys, proceeded to parking lot to inspect vehicle. Performed safety check of vehicle, assisted carrier parked immediately to the right to check brake and signal lights. Returned to building, placed vehicle keys on keyboard and proceeded to throwback case, then to route. Lost time returning to key case = 1 minute.
5. Carrier went to redistribution case, stood in line with eight other carriers to obtain redis mail. Lost time talking with other carriers = 1 minute.
6. Carrier continually taps letters prior to casing. At 7:20, supervisor discussed unacceptable casing habits. Carrier stopped tapping until 7:55 then returned to tapping. From 7:55 until 8:20 carrier tapped 185 letters. Lost time ($185 \times .3$ seconds = 55 seconds).
7. At 8:15, carrier went for comfort stop, returned by way of redistribution case. Picked up redis mail at case and returned to route, then proceeded back to case to drop off missorts. Lost time = 02 minutes.
8. At 8:30, carrier called to Accountable cage, returned to case, completed 3849 completely for 4 certs, 2 regs, 3 postage dues and 1 COD. Carrier used 10 minutes to

complete entire form. If carrier had not completed each time, 6 minutes would have been saved. Lost time = 6 minutes.

9. At 8:45, carrier began casing flats. Placed flats carefully into vertical flat case slowly. Slides flats front to rear and tapped flat evenly into case. Continued this procedure for all flats until 9:45. Carrier placed 625 flats into case with a loss of 2 seconds per flat with noted deficiencies. Lost time (625 x 2 seconds = 1,250 seconds or 21 minutes).
10. At 9:45, carrier went to obtain parcel tub, pushed tub to the vehicle and proceeded to line parcels up in rear of vehicle. Stated that tub too full to take mail to be pulled down. 1046 hamper was half full with parcels, SPRs, and coverage. Carrier should have loaded trays on top. Lost time = 3 minutes.
11. At 9:45, carrier went to obtain parcel tub, pushed tub to case, sorted through parcels and SPRs. Line up 12 parcels, line up 41 SPRs and paper rolls in two trays and placed all coverage into three trays. Lost time = 2 minutes lining up parcels in office.
12. At 10:10, carrier began pulling flats. Carrier pulled flats for 10-12 deliveries, placed in tray inside a tub located ten feet from rear of case. Carrier lost 6 seconds per trip for 50 trips. Lost time (50 x 6 seconds = 300 seconds or 5 minutes).
13. Carrier pulled letters down and rubber banded every handful. Route has curbside deliveries with only two park and loop relays. Carrier unnecessarily bundled 32 at a loss of 2 seconds each. Lost time (32 x 2 seconds = 64 seconds or 1 minute 4 seconds).
14. Carrier made one trip to the redistribution case, pulled redis letters. Returned to case, too nixie letters to throwback case. Returned to case, took CFS letters to CFS bonus-bilt. Returned to case, pushed hamper to general area of time clock, clocked to street and then took a comfort stop. Carrier used 8 minutes. Lost 4 minutes by not combining functions to the time clock. Lost time – 4 minutes.
15. Pushed hamper to a location 8 feet from rear of vehicle. Proceeded to transfer mail to vehicle, took twenty-one trips from hamper to vehicle. Carrier used 10 minutes to load vehicle 21 times. Lost time (21 x 6 seconds = 126 seconds or 2 minutes).
16. At first park and loop relay, carrier placed “Marriage Mail” into satchel, placed flats for relay into crook of left arm. Placed one bundle of letters in left palm, placed bundle of DPS letters behind first bundle, separated by bundle break card. Placed additional bundles of letters into satchel. Satchel half full caused a lost time of 2 minutes for not having first park and loop relay loaded in office.
17. Carrier lost 3 minutes waiting for examiner to enter and exit vehicle. Twelve times at 15 seconds each. Lost time (12 x 15 seconds = 180 seconds or 3 minutes).
18. After delivery of park and loop for 2200 block District Way, carrier drove to house at 2212 District Way to deliver parcel that could have been carried in satchel and delivered on loop. Total time loss 4 minutes.